

# DISCLAIMER • PRIVACY POLICY

## DISCLAIMER ÉPRIVACY POLICY

The material on this website is owned and has been produced by Good4Global Charity Foundation Ltd to provide general information about Good4Global Charity Foundation Ltd and the services it provides.

### **Copyright**

The contents of this website may not be copied, reproduced, republished, uploaded, posted, transmitted or distributed in whole or in part for any purpose other than individual viewing of the website, without the express prior permission of Good4Global Charity Foundation Ltd. Unless otherwise indicated, copyright of the content is owned by Good4Global Charity Foundation Ltd. Modification or use of the content for any purpose will constitute a violation of the copyrights and other rights of Good4Global Charity Foundation Ltd.

### **Linked Websites**

Good4Global Charity Foundation Ltd is not responsible for the content of any websites linked to this site. The linked websites are attached for the convenience of the user only and may be accessed by the user at the user's own risk.

### **Jurisdiction**

This website is the property of Good4Global Charity Foundation Ltd and is hosted on a server in New South Wales, Australia. Legal content is based on laws applicable in the states and territories in Australia in which we practise.

### **Limitation of liability**

Where any law implies a liability which cannot be excluded, any such liability for damage, including loss of business profits, in relation to use of this website is limited and provided for by the Trade Practice Act 1974 (Cth).

## **PRIVACY POLICY**

Good4Global Charity Foundation Ltd.

This privacy policy sets out how Good4Global Charity Foundation Ltd uses, discloses and protects any personal information that you provide or that we collect, when you use this website or that we collect directly from you.

We are committed to ensuring that your personal information is protected. If we ask you to provide certain information by which you can be identified when using this website, it will only be used in accordance with this privacy policy and the Australian Privacy Principles. If you do not wish to provide personal information to us then you do not have to do so, but it may affect your use of this website or the products and services offered on it.

We may change this policy from time to time by updating this page. You should check this page regularly to ensure that you are at all times aware of the current policy. This policy is effective from 1<sup>st</sup> June, 2017.

If you do not wish to provide personal information to us, then you do not have to do so, however it may affect your use of this website or any products and services offered on it.

## Collection of personal information

We may ask you to provide the following information:

Éname;

Éjob title;

Écontact information, including email address;

Édemographic information such as address, postcode, preferences and interests; and

Éother information relevant to customer surveys and/or promotions.

We do not collect sensitive information about visitors to our website.

### **WE DO NOT STORE CONSUMER'S CREDIT CARD DETAILS.**

As with most online businesses, we may log information about your access and use of our Site, including through the use of Internet cookies, your communications with our Site, the type of browser you are using, the type of operating system you are using and the domain name of your Internet service provider.

We may contact you to voluntarily respond to questionnaires, surveys or market research to seek your opinion and feedback. Providing this information is optional to you.

If we receive your personal information from third parties, we will protect it as set out in this Policy.

## Use of personal information

We collect and use the personal information for purposes including:

Éto better understand your needs, enabling us to improve our products and services;

Éfor internal record keeping;

Éto circulate promotional emails about new products, special offers or other information which we think you may find interesting;

Édirect marketing;

Éto contact you (by telephone, email, fax or mail) for market research purposes; and

Éto customise the website according to your interests.

## Disclosure of personal information

We may disclose personal information:

Éfor the purpose of providing services to customers;

Éto credit reporting agencies and courts, tribunals, regulatory authorities where customers fail to pay for goods or services provided by us to them;

Éto courts, tribunals, regulatory authorities, and law enforcement officers as required by law, in connection with any actual or prospective legal proceedings, or in order to establish, exercise or defend our legal rights; and

Éto affiliated third parties, including charities and not-for-profit groups, technology providers, agents or sub-contractors, who assist us in providing information, products, services or direct marketing to you. This may include affiliated parties located outside of Australia.

Where we disclose your personal information to third parties for these purposes, the third party will be obligated to use that personal information in accordance with this Privacy

## Policy.

If there is a change of control of our business or a sale or transfer of business assets, we reserve the right to transfer to the extent permissible at law our user databases, together with any personal information and non-personal information contained in those databases. This information may be disclosed to a potential purchaser. We would seek to only disclose information in good faith and where we have sought to maintain confidentiality.

## Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

ÉWhenever you are asked to fill in a form on the website, look for the box that you can click to indicate that you do not want the information to be used for direct marketing purposes; and  
ÉIf you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by emailing us at [support@good4global.com](mailto:support@good4global.com).

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information that we hold about you, in certain circumstances set out in the Privacy Act 1988 (Cth). An administrative fee may be payable for the provision of information. If you would like a copy of the information which we hold about you please write to P.O. Box 2175 Ocean Shores, New South Wales, 2483, Australia or email us at [support@good4global.com](mailto:support@good4global.com). We will respond within a reasonable time. We may refuse to provide you with information that we hold about you, in certain circumstances set out in the Privacy Act.

If you believe that any information we hold on you is inaccurate, out of date, incomplete, irrelevant or misleading, please email us at [support@good4global.com](mailto:support@good4global.com). We will respond to any request within a reasonable time and will endeavour to promptly correct any personal information found to be incorrect so that the personal information is accurate, up to date, complete, relevant and not misleading.

## Complaints

If you believe that we have breached the Australian Privacy Principles and wish to make a complaint about that breach then please email us at [support@good4global.com](mailto:support@good4global.com) setting out details of the breach. We will promptly investigate your complaint and respond to you in writing setting out the outcome of our investigation, what steps we propose to take to remedy the breach and any other action we will take to deal with your complaint.

## Storage and Security

We will do our best to maintain Our Website so that you have constant use, but there will be times when your use may be interrupted.

You agree that you will not, and will not allow any other person to violate or attempt to violate any aspect of the security of Our Website.

You may not use any software tool for the purpose of extracting data from our website.

You understand that any such violation is unlawful in many jurisdictions and that any contravention of law may result in criminal prosecution.

Good4Global Charity Foundation Ltd protects your personal information by complying with Information Security Standards, Industry Schemes and Statutory obligations. We understand that you may be concerned about the security of the personal information we collect from you online. Accordingly, we have systems in place to ensure our online dealings with you are as secure as your dealings with us in person, or on the telephone.

In those instances where we collect your personal information, upon receipt, we use the industry standard encryption software, Secured Socket Layer (SSL) 256 bit encryption. The URL in your browser will change to "HTTPS" instead of "HTTP" when this security feature is invoked. Your browser may also display a lock symbol on its bottom task bar line to indicate this secure transmission is in place

We employ appropriate technical, administrative and physical procedures to protect personal information from unauthorized disclosure, loss, misuse or alteration

We employ security programs and services to monitor network traffic in order to identify attempts to breach our security

### **Cookies & Web Beacons**

We may use cookies on this Site from time to time. Cookies are text files placed in your computer's browser to store your preferences. Cookies, by themselves, do not tell us your e-mail address or other personally identifiable information. However, once you choose to furnish the Site with personally identifiable information, this information may be linked to the data stored in the cookie.

We may use web beacons on this Site from time to time. Web beacons or clear .gifs are small pieces of code placed on a web page to monitor the behaviour and collect data about the visitors viewing a web page. For example, web beacons can be used to count the users who visit a web page or to deliver a cookie to the browser of a visitor viewing that page.

### **Links to other websites**

Our website may contain links to other websites of interest. We do not have any control over those websites. We are not responsible for or liable for the protection and privacy of any information which you provide whilst visiting such websites, and such websites are not governed by this Privacy Policy.

### **Amendments to this policy**

This policy may be amended from time to time. Your continued use of our website following any such amendments will be deemed to be confirmation that you accept those amendments.